



USE OF INFORMATION RESOURCES AND SERVICE IN DISTRICT PUBLIC LIBRARIES OF ROHTAK AND BHIWANI : A SURVEY

DR. MINAKSHI

Deenbandh Chotu Ram Univesity of Science & Technology
(DCRUST) Murthal, e-mail :minakshiantil90@gmail.com

The Present study "Use of information Resources and Services in District Public Libraries of Rohtak and Bhiwani. Covers two selected district public libraries of Haryana. The International Standard organization (ISO) (1994) to which a product or service can be used by specified users to achieve specified goals with effectiveness and satisfaction in a particular framework of use. The paper coals Dr. Rargarathah 1930 that "Public Library System means integrated nation-wide network of public libraries giving free library and information services to one and all of the citizens – literate or illiterate, rich or poor, rural or what "defines that a library established by the government and which collects nomited fee is consider to be a public library. The article describes the role of public libraries statement of the problem, objectives research design and data collection tools.

Keywords :Public Library, Haryana, Information

INTRODUCTION

Public Library, is a foundation which offers precious types of assistance to the general public. Presently the opportunity has arrived to keep new vision of public libraries in India as large numbers of individuals are visiting public libraries for utilizing their administrations, materials and projects than at any other time yet communities needs keep on evolving (Garmer, 2014).¹

The Public Library concept and definitions library is `a social institution. It collects selects, processes, organizes, maintain, preserves, retrieves and disseminates information. Public library makes information available to the public. It form the prime communication channel and information intermediary in any society (Singh, 2003).²

Public library is a social institution, created and maintained by the society for its benefit and progress and plays a vital role in the life of an individual and in enrichment of community life. The library service became a movement of the people, by the people and



for the people. This modern concept gradually spread over Indian from the year 1800 onwards (Ranganathn 1930).³

Problem under Investigation

Today, the world has become very competitive and we are living in a knowledge based society. Every member of the family needs library services to achieve their goals. Therefore, public library plays an important role for the empowerment of citizen through knowledge. Several recommendation of NKC stress upon public libraries to transform India into a vibrant knowledge based society.

Scope and Limitations of the Study

There are two districts in Haryana

1. District Library, Rohtak
2. District Library, Bhiwani

OBJECTIVES OF THE STUDY

- To find out if there is any significant difference among different type of users with regard to frequency of visiting the library.
- To assess the usage of library collection and resources in District Libraries.
- To study the users information seeking behaviour in the District libraries.
- To examine if there any significant difference in degree of satisfaction among the different type of users with regard to physical infrastructure

Research Methodology and Design of the Study

To explorative and descriptive research of design is selected for the present study. Since the results of the present study is expected in the near present, therefore survey research methods' will be adopted to study libraries and the usage of their resources and services.

Review of Related Library Literature

Shukla&Bajpai (2015)⁴ contended that public libraries are social agencies and these exist to serve specific need of our society public libraries are mainly supported by State governments and local authorities, and sometimes by the Central Government,



development agencies, NGOs and private trusts. There is ample scope to improve the quality of library services and diversify the activities and services of public libraries.

Findings of the Study

Questionnaires distributed to the respondents of public libraries Questionnaires distributed to the respondents of Public libraries are presented in Table 1 :

**Number of Questionnaires distributed to the Respondents of
District Libraries**

S.No.	Name of Library	No. of Questionnaires distributed to the Users	No. of question received back from the users	Valid Questionnaires	No. of invalid questionnaires
1.	District Library, Bhiwani	25	23	22	1
2.	District Library, Rohtak	25	25	25	0
	Response rate & Usable rate Public Libraries	50	48 (96%)	47 (94%)	2%

Table 1 portrays that the investigator distributes 25 questionnaires to the

Table 1 portrays that the investigator distributed 25 questionnaires to the library members of each district public library as per a well-planned schedule on geographical distribution of the physical buildings of the selected libraries on different days. In this way 50 questionnaires were distributed out of 48 received questionnaire's.

Gender wise distribution of the respondents of Public Libraries

Table 2 :

Gender wise distribution of the Sample of Selected District Public Libraries

Types of Libraries	Male Respondents	Female Respondents	Total
District Public Libraries	35 (70%)	15 (30%)	50 (100%)

Table 2 displays that there 35 (70%) male and 15 (30%) females respondents in all from 10 district public libraries of Haryana.



CONCLUSION

The Study has revealed that all the 2 district public libraries included in the present research are confine only to the routine task of collecting organizing the reading material and are providing circulation Service, Reference Service but are facing many problems like Lack of not only qualified professional staff. Insufficient financial support and information infrastructure are also major problems in the present day. All the public libraries have to supplement their services with the latest information and communication technologies to facilitate informal self-education, e-learning of all people in community to support the educational, informational and creational activitis and fonstructive use of leisure for social and cultural activities.

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